

## Home Oxygen Services (HOS) Re-procurement

### Briefing August 2011

**To:** PCT Chief Executives  
PCT HOS Commissioning Leads  
Respiratory services staff in both community and acute settings  
GPs and Practice Managers  
PCT Communications Leads  
South Central Ambulance Service

**Cc:** British Lung Foundation (BLF)

#### Background

The tender process for Home Oxygen Services (HOS) in South Central is now complete and the contract with an enhanced service specification and quality requirements has been awarded to Dolby Vivisol.

#### Transition

In managing the re-procurement and transition to a new contract we are fully aware of the need to ensure there are no gaps in service delivery during a changeover between suppliers. This will be achieved through a phased transition between the incumbent supplier and new supplier prior to March 2012.

#### Key programme dates

Contract signature/ award	Completed
Mobilisation of new supplier	Sept – Dec 2011
Transition of services to new supplier	Jan – March 2012 (tbc)
New contract starts	29 March 2012

#### Patient Communication and Information

A letter advising patients about the change of supplier is attached, together with updated FAQs with more detailed information. This letter will be sent out during August 2011. Further communication with patients will then occur during the transition to the new supplier.

## **New Supplier**

The new supplier is Dolby Vivisol. Dolby Medical Home Respiratory Care Limited became part of the Vivisol group of companies in 2010.

Dolby Medical Home Respiratory Care Limited had been providing specialist medical products, training and service support to the UK for over 45 years. Vivisol is one of the leading European companies in the field of Home Care Services.

Dolby Vivisol currently holds the contract (for the third consecutive five year renewal period) for the provision of Home Oxygen Therapy Services throughout Scotland.

## **Project Team**

There is a dedicated project lead to manage this transition with input from specialist teams e.g. IT and Communications as well as local leadership from each local HOS lead. The project team reports into the Regional Respiratory Board which is leading on respiratory matters in the region. The project team will give local and regional input to ensure the smooth transition to the new supplier for all patients

## **Further Information**

Further information about the HOS re-procurement can be obtained from:

HOS Procurement Project Manager, [sc-scg.hos@nhs.net](mailto:sc-scg.hos@nhs.net)

NHS Berkshire West HOS Lead, Helen Single. Tel: 0118 982 2940. Email: [helen.single@berkshire.nhs.uk](mailto:helen.single@berkshire.nhs.uk)

To support the work of the South Central Respiratory Programme there is a website on NHS Networks . To join this virtual group please click the 'Join this Network' button via this link <http://www.networks.nhs.uk/nhs-networks/south-central-respiratory-community-of-practice>

Please see Frequently Asked Questions (FAQs).

15<sup>th</sup> August 2011